Skype & emergency calling

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Many regulators would like to see us providing EC

This is understandable, it's their job

Our challenges

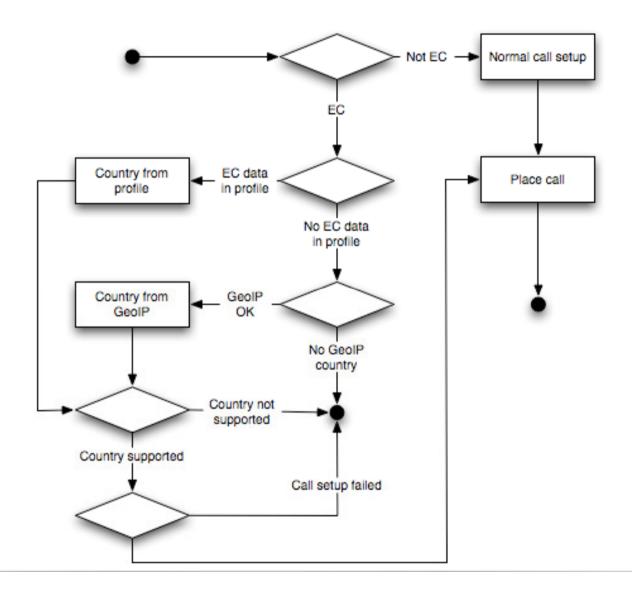
- 1. We are not a telephony replacement and we are not perceived as such by our customers
- 2. Technical and functional challenges to provide EC in a way that PSAPs are used to
- 3. Skype is a global company

We still try to do our best

The potential solution

- Route emergency calls in select countries to spill-over PSAP numbers
- 2. It's a standard Skype Out call in most respects
- 3. Detailed location information is not passed, callback is not possible

Call flow



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Thanks for listening

